

# We make IT Work. Better.



**GP Technical Solutions**



Leading the World to Better Performance

[www.gptechnicalsolutions.com](http://www.gptechnicalsolutions.com)

## GP Technical Solutions can help you:

- ▶ Reduce downtime and increase productivity.
- ▶ Streamline business processes.
- ▶ Comply with standards, regulations, and mandates.
- ▶ Protect your investments in intellectual property with increased security.
- ▶ Save money on IT management and support.

In today's competitive business environment, small- and medium-sized businesses face a number of challenges. In the effort to do more with less, technology plays a key role in increasing productivity, expanding capacity, and enabling greater capabilities. But how do you choose the right technologies? How will they interact with your existing systems? How will you manage the cost-effectively?

Our professionals deliver a complete range of services to help you optimize your technology, streamline your business processes, protect your budgets, and gain a more competitive edge across your organization. With our help, you'll realize all the benefits of sophisticated technologies without any of the headaches.

## Our services include:

### ▶ IT Planning

We'll assess your system; map it for easier service in the future; and draft strategic plans for changes and upgrades in software, hardware, and network design so that you can make the smartest investments—for your business and your budgets.

### ▶ Hardware and Software Installation

Installing, upgrading, or migrating to new systems, peripherals, and solutions doesn't always coincide with your existing technologies. GP makes the process go smoothly, avoiding or alleviating incompatibilities and bringing new technology online with minimal interruption to your productivity.

### ▶ IT Connectivity

GP Technical Solutions can help you establish a wide area network (WAN) to connect remote offices; enable users to securely connect to your server via the Internet; deliver highly sophisticated email and groupware solutions; connect your organization to the Internet; and plan for collaboration between employees, vendors, partners, and clients as your needs may change down the road.

### ▶ Web site Design

We'll help you establish or improve your online presence with a professionally designed web site that not only reflects your company's image, but also achieves results through compelling messages, logical architectures, intuitive navigation, and creative layouts.

### ▶ Business Continuity & Network Security

The more sophisticated IT gets, the more complex the threats become. We'll assess your security risks and protect your technology and data with preventive maintenance, firewalls, backups, antivirus software, data recovery plans, and other strategic services designed to deliver big-company security on a small and medium business (SMB) budget.

### ▶ Network Management & Support

GP Technical Solutions delivers a wide range of on-site and remote support, hosting, management, and assessment services on a 24x7x365, full-time, part-time, emergency response, or on-call basis, as needed. You'll always have seasoned expertise when you need it, without the associated costs when you don't.

### ▶ IT Training

Whether you need help learning how to handle basic network management issues or use a new software package, GP Technical Solutions can design, develop, and deliver a one-on-one coaching, classroom, or train-the-trainer solution to help you increase productivity and get the most from your investment in technology.

### ▶ Remote Monitoring

What SMBs can afford to monitor their systems 24x7? You can. With our remote monitoring solutions, you'll have a staff of highly skilled system engineers constantly monitoring and maintaining your network devices. Plus, if problems arise, we'll fix them remotely or on-site, usually before they have a chance to impact your productivity.

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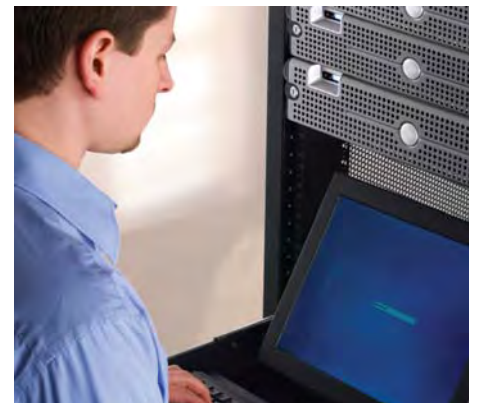


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## Business problems. Solved.

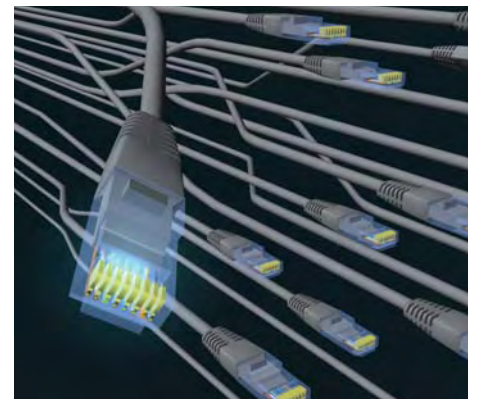
Technology can either create a business problem or solve one. GP Technical Solutions offers affordable, sophisticated, business-focused capabilities and expertise aligned with your business goals. We go beyond simple repairs to ensure that your systems and software perform as the assets they were intended to be.

In addition, GP Technical Solutions, a Microsoft® Certified Partner, is strategically aligned with other leading providers to ensure that every solution you receive features the highest quality products and services. Backed by the strength of our parent company, General Physics Corporation, we can also deliver the stability of knowing the long-term partnerships we forge with you will be maintained for years to come.



## GP Technical Solutions Advantage:

- ▶ **Single-Source Solutions** delivering everything from computer help and service to network support and planning in one step
- ▶ **Business-Focused Consultation** concentrating on solving challenges and meeting goals unique to small and medium businesses
- ▶ **Certified, Professionally Trained Personnel** who stay up to date with the latest software and industry knowledge
- ▶ **Unbeatable Value** from a consultative approach, service guarantee, and competitive rates
- ▶ **Ethical Service** marked by integrity, confidentiality, and responsiveness



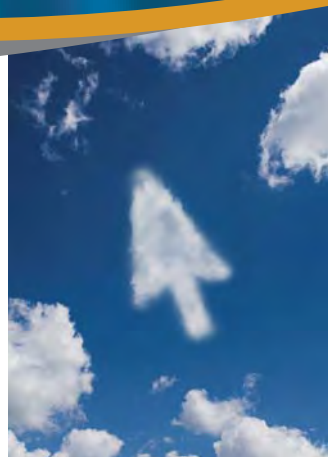
To learn more about how we can help you move to a higher level of value, expertise, and service in IT solutions, contact GP Technical Solutions today. Whatever business challenges you face, we'll help solve them.

Call us today at 860.415.0199 or 877.854.8478



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Headquartered in Mystic, Connecticut, GP Technical Solutions is a division of General Physics Corporation (GP), a global leader in bringing people, processes, and technology together to improve organizational performance.



**877.854.8478**

To learn more about GP's Technical Solutions,  
11 Main Street Mystic, CT 06355 USA  
call ► **860.415.0199** or **877.854.8478**  
or email for information ► [business.solutions@gpworldwide.com](mailto:business.solutions@gpworldwide.com)



Corporate Headquarters  
General Physics Corporation • 6095 Marshalee Drive, Suite 300  
Elkridge • MD 21075 USA

Visit our web site at [www.gpworldwide.com](http://www.gpworldwide.com)